

EAPG TESTING APPROACH TRAINING

FEBRUARY 2015



What We Will Cover:

- What are EAPGs?
 - Previous EAPG Trainings
 - Testing Structure
 - (Note update to slide #6)
 - Support through Testing
 - EAPG EOBs
 - Future Trainings
 - Contact Information
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- Disclaimer: The information in this presentation is valid as of 7/10/2014.

What are EAPGs?

- Enhanced Ambulatory Patient Grouping System
 - EAPGs are a patient classification system designed to explain the amount and type of resources used in an ambulatory visit. Patients in each EAPG have similar clinical characteristics and similar resource use and cost.
 - EAPGs were developed to encompass the full range of ambulatory settings including same day surgery units, hospital emergency rooms, and outpatient clinics.
 - EAPGs cannot address nursing home services, inpatient services, or miscellaneous services like transportation.
 - EAPGs were developed to represent ambulatory patients across entire patient population, not just Medicare.

Overview of Current Outpatient Hospital Reimbursement System Versus Enhanced Ambulatory Patient Grouping System (EAPG)

- Current HMO outpatient reimbursement system is an all-inclusive payment methodology.
 - Does not adjust payment based upon acuity or complexity of case.
 - Rewards higher-cost providers without regard to quality.
 - Does not provide Division of Health Care Access and Accountability (DHCAA) with transparent payment system regarding the services it is purchasing.
- Benefits of EAPG reimbursement system.
 - Discrete service-specific reimbursement system.
 - Providers are reimbursed accurately and DHCAA is paying based on case mix (more complex cases receive a higher reimbursement, less complex cases receive a lower reimbursement), similar to DRG methodology.
 - Covers multiple types of ambulatory care settings.
 - Groupings developed using data available on claim and will minimize the burden on Providers.

Previous Trainings

- Over the last few months, ForwardHealth has already offered the following trainings on the implementation of the Enhanced Ambulatory Patient Grouping (EAPG) System for HMOs:
 - What is EAPG?
 - Presented by 3M
 - How do EAPGs process claims/encounters?
 - Presented by 3M
 - State of Wisconsin policy decisions as it relates to EAPG
 - Presented by State
 - Schedule Setup Options used specifically by the Wisconsin system
 - Presented by State
 - All the previous trainings will be posted at the following link:
<https://www.forwardhealth.wi.gov/WIPortal/Tab/42/icscontent/html/EAPG/EAPGHome.htm.spage#>



Plan for Test Environment

- The TEST environment remains the same as the one used for 837 encounter to gain approval to submit in production. Files should be placed in the incoming SFTP test folder and use the test Trading Partner ID.
- HMOs will be able to submit encounters into the TEST environment as of **August 1, 2014** and effective February 17, 2015:
 - Any new encounter submitted with a DOS prior to 1/1/2015 will be subject to per visit pricing.
 - Any new encounter submitted with a DOS on or after 1/1/2015 will be subject to EAPG pricing using version 3.9 of the EAPG Software.
 - There is no Date of Receipt (DOR) restriction here as the testing environment will now mirror our Production environment.

Plan for Production Environment

- All the necessary configuration will be in place in the test environment with no impact to our PRODUCTION environment until January 1, 2015.
- Effective January 1, 2015, all encounters with a Date of Service (DOS) on or after 1/1/2015 will be subject to EAPG pricing in our PRODUCTION environment.
 - Any new encounter submitted with a DOS prior to 1/1/2015 will be subject to per visit pricing.
 - Any new encounter submitted with a DOS on or after 1/1/2015 will be subject to EAPG pricing using version 3.9 of the EAPG Software.
 - There will be no implementation of EAPG version 3.7 in the production environment.

Support through Testing

- During testing, if questions come up, please consider the following:
 - Are you using the 3M EAPG Software with the same settings and version as ForwardHealth?
 - If NO, your results will be different and ForwardHealth’s response will be limited to explaining standard processing practices and outcomes.
 - If YES, and you have questions, ForwardHealth will research and respond via the support mailbox.
 - If you are having issues with the EAPG schedules, please contact 3M for assistance with loading/reloading those schedules.
 - If you have questions on “why” a particular output is occurring, please refer to previous trainings, supplemental materials, and/or ForwardHealth will research and respond via the support mailbox.
 - The support mailbox for HMO-EAPG questions is VEDSEAPGHMO@Wisconsin.gov
 - The ForwardHealth EAPG Page:
<https://www.forwardhealth.wi.gov/WIPortal/Tab/42/icscontent/html/EAPG/EAPGHome.htm.spage#>

EAPG EOBs

- With the implementation of EAPG, new Explanation of Benefits (EOBs) were created to align with EAPG outputs. You may see the following EOBs on the response file:
 - 1374: An ICD-9-CM Diagnosis Code of greater specificity must be used for the Diagnosis Code in position 10 through 24.
 - 1686: This service is not payable with another service on the same date of service due to National Correct Coding Initiative.
 - 1689: ForwardHealth does not reimburse both the global service and the individual component parts of the service for the same date of service.
 - 1690: Quantity indicated for this service exceeds the maximum quantity limit established by the National Correct Coding Initiative.
 - 1691: This service is not payable for the same date of service as another service included on the same claim, according to the National Correct Coding Initiative.
 - 3010: This detail was packaged according to EAPG grouping.
 - 3011: E-diagnosis codes are not allowed as a primary diagnosis.
 - 3012: This service cannot be performed in an outpatient hospital setting.
 - 3013: This detail has been discounted according to EAPG pricing.



EAPG EOBs, continued

- 3014: Diagnosis is either invalid for date(s) of service or requires greater specificity.
- 3017: Professional services are not reimbursed on outpatient hospital claims.
- 3018: Detail denied because a related significant procedure and/or medical visit was denied for the same visit
- 3019: Services for this date of service have been previously paid. Providers may adjust a previously paid claim for this date of service to request reimbursement for additional services provided during the same outpatient hospital visit.
- 3023: Copayment is not required for any services on this claim due to the emergency nature of the reason for the visit.
- 3040: This ForwardHealth covered service was denied because a related service on the same claim, considered to be the main reason for the visit, was denied. Resubmit charges on a ForwardHealth claim.
- 3314: Denied. Detail Dates Are Not Within Statement Covered Period.
- 9819: EAPG pricing applied.



New EOBs

- New EOB to replace one formerly used.
 - Former EOB 1702: ForwardHealth reimburses these services by a bundled rate [per diem, DRG]. Therefore, these services denied by Medicare are not separately reimbursable by ForwardHealth.
 - Replacement EOB 0273: Resubmit charges for ForwardHealth covered service(s) denied by Medicare on a ForwardHealth claim.

EAPG: Looking Ahead

- Here is an updated list of scheduled trainings for EAPG:
 - Today: EAPG Testing Approach and EAPG Inputs/Outputs
 - September 4, 2014: EAPG Version Update Approach & Update to Version 3.9
 - If the upgrade information for 3.9 is ready sooner, this will be presented earlier at the August technical call (August 7, 2014).
 - October 2, 2014: Updated Testing Approach and FAQ

Contact/Resource Information

- ForwardHealth EAPG Web site — <https://www.forwardhealth.wi.gov/WIPortal/Tab/42/icscontent/html/EAPG/EAPGHome.htm.spage#>
- Provider Services — for policy and billing questions, call (800) 947-9627.
- E-mail for EAPG questions — vedseapghmo@wisconsin.gov.
- For non-policy questions, here is the 3M Contact Information:
 - Gregg M. Perfetto - Account Manager
 - Applied Research
 - 3M Health Information Systems
 - 100 Barnes Road
 - Wallingford, CT 06492
 - (203)949-6626 (Office)
 - (203)949-6331 (Fax)

Thank You